



REFUND POLICY

The Delivery Terms are applied to <https://utip.info> (the «Website») operated by UTIP Technologies Ltd.

UTIP Technologies Ltd, registered address 614015, Russian Federation, Perm Krai, Perm, Ulitsa Monastyrskaya, 12.

«We», «our» and «us» currently refer to UTIP Technologies Ltd.

The Refund Policy is meant to describe cases when the refund may take place and the refund procedure.

1. Customers may request a refund of payment for products within 14 days of the payment date. With this objective in view you may send an email at info@utip.info having indicated the order cancellation reason.
2. The Company refunds its customers' payments solely via the same payment system, to the same credit/debit card or bank account from which the funds have been originally received.
3. Customers are liable for all the refund fees.
4. Refunds can be made strictly on the card from which the payment was made.
5. The refund is made within 14 business days of the request date.
6. According to our AML policy, UTIP Technologies Ltd. has the right to make a refund without a notification, if we believe your activities to be connected with money laundering, terrorism financing or other criminal activities.
7. By becoming our customer, you agree not to request or demand a refund or chargeback from your bank or credit card provider at any time while or after using our products. Any attempt to do so may be considered as breach of the Customer Agreement.

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